

WHAT IS CLAIMED IS:

1. A system for comparing feature package operational statuses of two or more switches, the system comprising:

a first switch, the first switch including a first set of feature packages;

a second switch, the second switch including a second set of feature packages;

a computer coupled to the first switch and to the second switch, the computer to receive a first set of feature package information and a second set of feature package information, the first set of feature package information corresponding to the first set of feature packages, the second set of feature package information corresponding to the second set of feature packages, the computer to compare the first set of feature package information with the second set of feature package information.

2. The system of claim 1, wherein the first switch is a first telecommunications switch and the second switch is a second telecommunications switch.

3. The system of claim 1, wherein the first switch is a switch of a first central office and the second switch is a switch of a second central office, the first central office serving a first service area, the second central office serving a second service area, the first service area being different from the second service area.

4. The system of claim 1, wherein the first switch is a first host switch and the second switch is a second host switch.

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5. The system of claim 1, wherein the first switch is a host switch and the second switch is a remote switch of the host switch.

6. The system of claim 1, wherein the computer is to receive a first switch identifier corresponding to the first switch and a second switch identifier corresponding to the second switch.

7. The system of claim 6, wherein the first switch identifier is a first common language location identifier ("CLLI") and the second switch identifier is a second CLLI.

8. The system of claim 1, wherein the computer is to identify one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

9. The system of claim 8, wherein the first operational status is one of enabled and not enabled and the second operational status is the other of enabled and not enabled.

10. The system of claim 1, wherein the computer is to identify one or more feature packages having an operational status in the first switch and the operational status in the second switch.

11. The system of claim 10, wherein the operational status is enabled.

12. The system of claim 10, wherein the operational status is not enabled.

13. The system of claim 1, wherein the computer is to identify one or more feature packages of the first set of feature packages that are not included in the second set of features packages.

14. A method for comparing feature package operational statuses of two or more switches, the method comprising:

receiving a first switch identifier, the first switch identifier associated with a first switch;

receiving a second switch identifier, the second switch identifier associated with a second switch;

receiving a first set of feature package identifiers, the first set of feature package identifiers associated with the first switch;

receiving a second set of feature package identifiers, the second set of feature package identifiers associated with the second switch; and

comparing the first set of feature package identifiers with the second set of feature package identifiers.

15. The method of claim 14, wherein the first switch is a switch of a first central office and the second switch is a switch of a second central office, the first central office serving a first service area, the second central office serving a second service area, the first service area being different from the second service area.

16. The method of claim 14, wherein the first switch is a first telecommunications switch and the second switch is a second telecommunications switch.

17. The method of claim 14, wherein the first switch is a first remote switch and the second switch is a second remote switch.

18. The method of claim 14, wherein the second switch is a replacement switch for the first switch.

19. The method of claim 14, wherein the computer is to receive a first switch identifier corresponding to the first switch and a second switch identifier corresponding to the second switch.

20. The system of claim 19, wherein the first switch identifier is a first common language location identifier ("CLLI") and the second switch identifier is a second CLLI.

21. The method of claim 14, wherein the computer is to identify one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

22. The method of claim 14, wherein the first operational status is one of enabled and not enabled and the second operational status is the other of enabled and not enabled.

23. The method of claim 14, wherein the computer is to identify one or more feature packages having an operational status in the first switch and the operational status in the second switch.

24. The system of claim 23, wherein the operational status is selected from the group consisting of enabled and not enabled.

25. The method of claim 14, wherein the computer is to identify one or more feature packages of the first set of feature packages that are not included in the second set of features packages.

26. A system for comparing feature package operational statuses of two or more switches, the system comprising:

a first central office, the first central office including a first telecommunications switch, the first telecommunications switch including a first plurality of feature packages;

a second central office, the second central office including a second telecommunications switch, the second telecommunications switch including a second plurality of feature packages;

a communications network, the communications network coupled to the first central office and the second central office; and

a computer, the computer coupled to the communications network, the computer including a feature package comparison data record.

27. The system of claim 26, further comprising:

a first set of feature package information, the first set of feature package information associated with the first plurality of feature packages; and

a second set of feature package information, the second set of feature package information associated with the second plurality of feature packages.

28. The system of claim 27, wherein the feature package comparison data record is based at least in part on the first set of feature package information and the second set of feature package information.

29. The system of claim 26, wherein the feature package comparison data record includes a plurality of feature package comparison data entries, each feature package comparison data entry of at least a subset of the plurality of feature package comparison data entries including a feature package identifier field and a feature package operational status identifier field, the feature package identifier field to store a feature package identifier and the feature package operational status identifier field to store a feature package operational status identifier.

30. A method for comparing feature package operational statuses of two or more switches, the method comprising:

- prompting a user to enter a first switch identifier and a second switch identifier, the first switch identifier associated with a first switch, and the second switch identifier associated with a second switch;
- directing a first query to the first switch based at least in part on the first switch identifier;
- directing a second query to the second switch based at least in part on the second switch identifier;
- receiving a first set of feature package information based at least in part on the first query;
- receiving a second set of feature package information based at least in part on the second query; and
- comparing the first set of feature package information with the second set of feature package information.

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31. The method of claim 30, wherein comparing the first set of feature package information with the second set of feature package information includes identifying one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

32. The method of claim 30, wherein comparing the first set of feature package information with the second set of feature package information includes identifying one or more feature packages having an operational status in the first switch and the operational status in the second switch.

33. The method of claim 30, wherein comparing the first set of feature package information with the second set of feature package information includes identifying one or more feature packages of the first set of feature packages that are not included in the second set of features packages.

34. The method of claim 30, wherein prompting a user to enter a first switch identifier and a second switch identifier includes prompting the user via a graphical user interface including a first switch identifier field and a second switch identifier field.

35. A system for comparing feature package operational statuses of two or more switches, the system comprising:

means for receiving a first switch identifier, the first switch identifier associated with a first switch;

means for receiving a second switch identifier, the second switch identifier associated with a second switch;

means for receiving a first set of feature package information, the first set of feature package information associated with the first switch;

means for receiving a second set of feature package information, the second set of feature package information associated with the second switch; and

means for comparing the first set of feature package information with the second set of feature package information.

36. The system of claim 35, further comprising means for verifying the validity of the first switch identifier and the second switch identifier.

37. The system of claim 36, further comprising means for prompting a user to enter a first switch identifier and a second switch identifier.

38. The system of claim 37, wherein the means for prompting includes a graphical user interface.

39. The system of claim 38, wherein the means for prompting includes a means for prompting a user to select a type of comparison.

40. The system of claim 39, wherein the means for prompting includes a means for prompting a user to indicate whether an office conversion is complete, the office conversion associated with at least one of the first switch and the second switch.

41. The system of claim 40, wherein the means for prompting includes a means for prompting a user to enter a telephone equipment order identifier associated with the office conversion.

42. The system of claim 35, wherein the first switch and the second switch are from the same switch manufacturer.

43. The system of claim 35, wherein the first switch and the second switch are the same type of switch from a switch manufacturer.

44. The system of claim 35, wherein the first switch is a replacement switch for the second switch.

45. The system of claim 35, wherein the means for comparing includes means for identifying one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

46. The system of claim 35, wherein the means for comparing includes means for identifying one or more feature packages having an operational status in the first switch and the operational status in the second switch.

47. The system of claim 35, wherein the means for comparing includes means for identifying one or more feature packages of the first set of feature packages that are not included in the second set of features packages.

48. A method for comparing feature package operational statuses of two or more switches, the method comprising:

a step for receiving a first switch identifier, the first switch identifier associated with a first switch;

a step for receiving a second switch identifier, the second switch identifier associated with a second switch;

a step for receiving a first set of feature package information, the first set of feature package information associated with the first switch;

a step for receiving a second set of feature package information, the second set of feature package information associated with the second switch; and

a step for comparing the first set of feature package information with the second set of feature package information.

49. The method of claim 48, wherein the step for comparing includes a step for identifying one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

50. The method of claim 48, wherein the step for comparing includes a step for identifying one or more feature packages having an operational status in the first switch and the operational status in the second switch.

51. The method of claim 48, wherein the step for comparing includes a step for identifying one or more feature packages of the first set of feature packages that are not included in the second set of features packages.

52. A computer-readable medium storing a plurality of instructions to be executed by a processor for comparing feature package operational statuses of two or more switches, the plurality of instructions comprising instructions to:

receive a first switch identifier, the first switch identifier associated with a first switch;
receive a second switch identifier, the second switch identifier associated with a second switch;
receive a first set of feature package information, the first set of feature package information associated with the first switch;
receive a second set of feature package information, the second set of feature package information associated with the second switch; and
compare the first set of feature package information with the second set of feature package information.

53. The computer-readable medium of claim 52, wherein the instructions to compare include instructions to identify one or more feature packages having a first operational status in the first switch and a second operational status in the second switch, the first operational status being different from the second operational status.

54. The computer-readable medium of claim 52, wherein the instructions to compare include instructions to identify one or more feature packages having an operational status in the first switch and the operational status in the second switch.

55. The computer-readable medium of claim 52, wherein the instructions to compare include instructions to identify one or more feature packages of the first set of feature packages that are not included in the second set of features packages.